



## Display Messages

Screen Display:	When:
PRIVATE NAME	The other party is blocking name information.
PPP	The other party is blocking number information.
PRIVATE CALLER	The other party is blocking both name and number information.
UNKNOWN NAME	Your phone company is unable to receive the other party's name information.
UUU	Your phone company is unable to receive the other party's number information.
UNKNOWN CALLER	Your phone company is unable to receive the other party's name and number information.
EXTENSION USED	An extension phone on this line is being used, so call information cannot be received.



### USER'S MANUAL

Part 2

Revised 8/25/00

## Call Display 436

*Fold open this manual for information about this product's installation and operation. Please also read **Part 1 – Important Product Information.***



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[www.telephones.att.com](http://www.telephones.att.com)



Para recibir este manual en español, por favor llame al 1 800 222-3111.

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## Table/Desk Installation

### 1 Connect the line cord.

Plug one end of the line cord (supplied) into the unit's **TEL LINE** jack. Plug the other end of this cord into the modular wall jack, making sure it snaps firmly into place. (If you are connecting an answering machine, make sure it is connected between the unit and the telephone.)

### 2 Connect the power cord.

Plug one end of the power cord into the back of the unit. Plug the other end into a 110V electrical outlet not controlled by a wall switch.

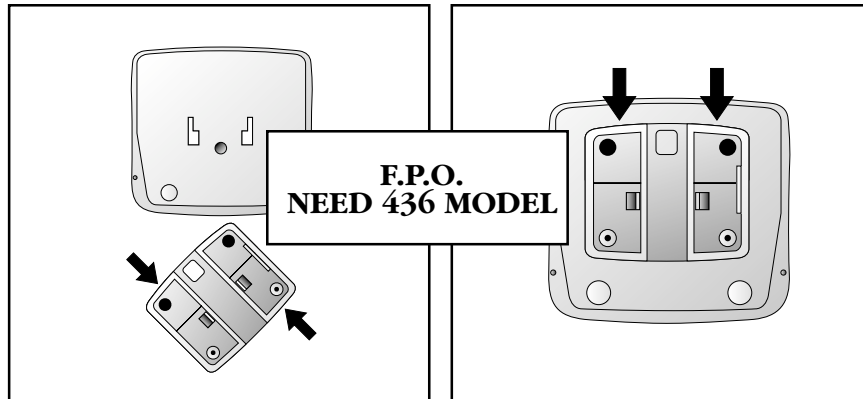
### 3 Connect the unit to the telephone (optional).

Unplug the telephone's line cord from the wall jack and plug it into the unit's **TEL SET** jack.

### 4 Connect the base as shown.

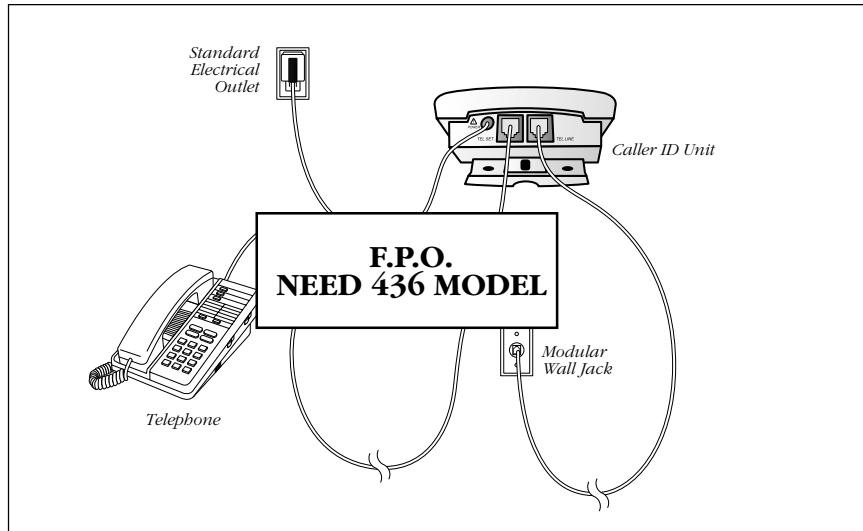
### 5 See "Installation Settings."

## Base Installation For Table/Desk

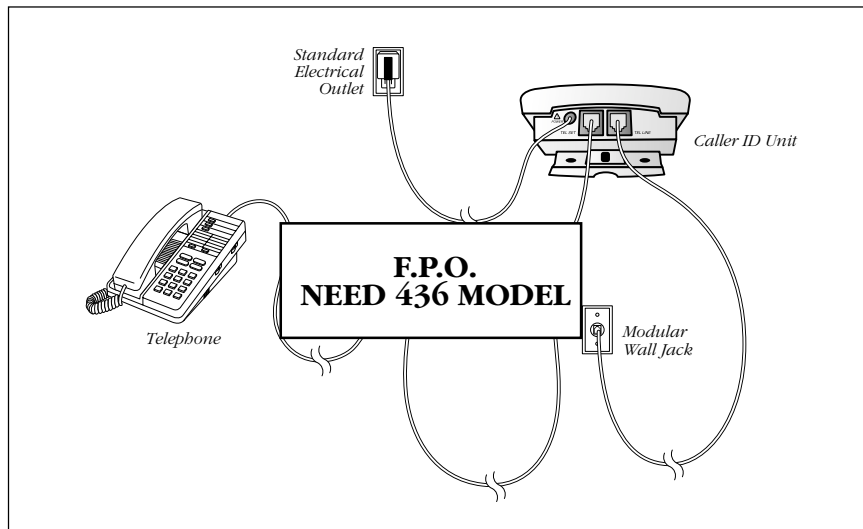




## Table/Desk Installation



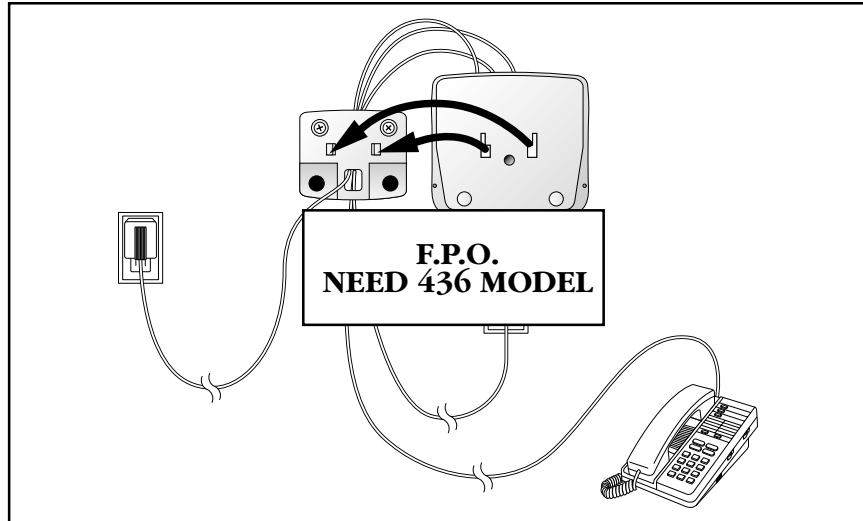
## Installation With Answering System



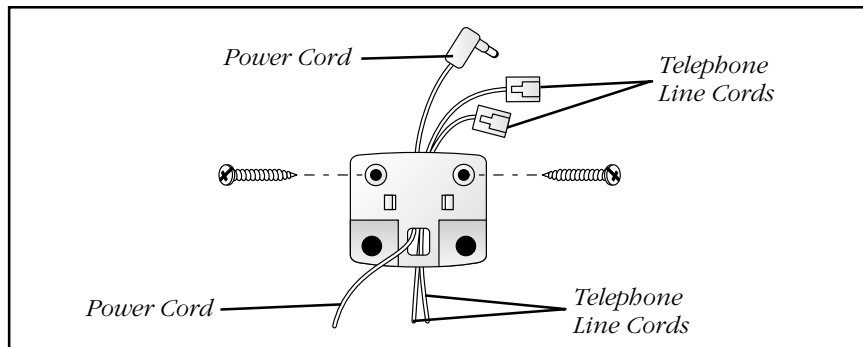
**NOTE:** Use with a telephone is optional. However, if you do not connect a telephone, you will not be able to use the Display Dial feature (described later in this manual). If this unit is connected to an answering system, and if you subscribe to Call Waiting, the Call Waiting signal may cut off some messages.



## Wall Installation



- 1 **Remove the bracket by sliding it downward from the unit.**
- 2 **Hold the flat edge of the bracket against the wall with the rubber feet towards the bottom of the unit.** Mark the location of the two mounting screw holes with a pencil.
- 3 **Thread the power cord through the square hole at the bottom center of the bracket.**
- 4 **Hold the bracket against the wall with the power cord and the two telephone cords routed through the channel on the back top center of the bracket (use only one line cord if you're not connecting a phone).** Only the telephone line cord(s) should be routed through the bottom of the bracket channel. Using the appropriate wall screw for your wall type, screw the bracket into the wall.





## Wall Installation

(continued from page 3)

- 5 Snap the unit onto the bracket and slide it down as far as it will go.
- 6 Plug the power cord into the back of the unit.
- 7 Plug one telephone line cord into the TEL SET jack and one line cord into the TEL LINE jack. Pull the excess cord to the bottom of the set.
- 8 Connect the other end of the cord connected to the TEL LINE jack to a modular wall jack.
- 9 Connect the other end of the cord connected to the TEL SET jack to a telephone (optional).
- 10 If you're connecting the unit to an answering system, make sure the answering system is connected between the unit and the telephone.
- 11 Plug the power cord into an electrical outlet not controlled by a wall switch.
- 12 See "Installation Settings."



## Installation Settings

### Language Selection

You can select **ENGLISH** or **ESPAÑOL** (Spanish) as the language in which your Caller ID information is displayed. When you first plug in the power cord, the screen displays **WHICH LANGUAGE?**.

- 1 Press **▲** until the screen displays your language selection.
- 2 Press **OPTIONS**. You will see the Home Area Code setup screen.

### Set Home Area Code

You'll need to program your area code, so your phone can properly recognize and dial calls.

If for calls within your area code	You dial	Enter in Step 2
	7 digits (phone number, no area code)	Your home area code
	10 digits (area code + phone number) — OR — 11 digits ( <b>1</b> + area code + phone number)	<input type="text"/> <input type="text"/> <input type="text"/>

- 1 Press **OPTIONS** until the screen displays:

HAC-\_\_\_\_\_  
HOME AREA CODE?

- 2 Press **▲** until the screen displays the first digit of your area code.
- 3 Press **DIAL DISPLAY**.
- 4 Repeat **Steps 2** and **3** for the second and third digits of your area code.
- 5 Press **OPTIONS**.

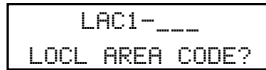


## Installation Settings

### Set Local Area Code

If for	You dial	Enter in Step 2
All calls outside your area code	11 digits ( <b>1</b> + area code + phone number)	No Local Area Codes
Some calls outside your area code	10 digits (area code + phone number)	Area codes that do not require a "1"
If you dial 10 digits (area code plus phone number) for calls within your own area code, include your area code as a Local Area Code.		

- 1 Press and release **OPTIONS** until the screen displays:

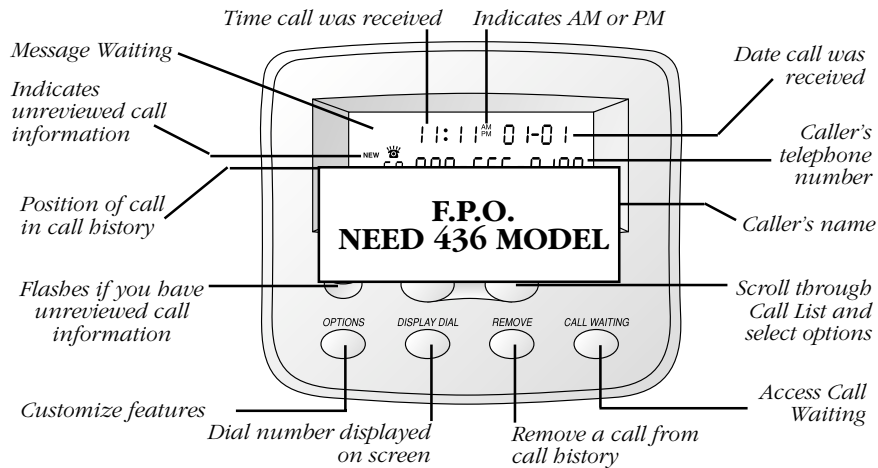


- 2 Press **▲** until the screen displays the first digit of your area code.
- 3 Press **DIAL DISPLAY**.
- 4 Repeat **Steps 2** and **3** for the second and third digits of your area code.
- 5 Press **DIAL DISPLAY** to program another Local Area Code, then follow **Steps 2** through **5**  
— or —

Press **OPTIONS** to save and exit.

In addition to making a Language Selection, and setting Home and Local Area Codes, you can customize other operations of the Caller ID now or later (see "Choosing Display Options").

## Buttons and Screen Indicators





## About Caller Identification (Caller ID)

This product has a Caller ID with Call Waiting feature that works with service from your local phone service provider.

Caller ID with Call Waiting lets you see who's calling before you answer the phone, even when you're on another call.

You may need to change your phone service to use this feature. Contact your phone service provider if:

- You have both Caller ID and Call Waiting, but as separate services (you may need combined service)
- You have only Caller ID service, or only Call Waiting service
- You don't subscribe to any Caller ID or Call Waiting services.

You can use this product with regular Caller ID service, and you can use this product's other features without subscribing to either Caller ID or combined Caller ID with Call Waiting service.

There are fees for Caller ID services, and they may not be available in all areas.

This product can provide information only if both you and the caller are in areas offering Caller ID service, and if both telephone companies use compatible equipment.

## About Call History

This phone assigns each incoming call a number from 1 to 90. The most recent call will have the highest number. When the memory is full, the oldest call information is deleted to make room for new incoming call information.

If you answer a call before call information appears on the screen, it will not be in the call history.





## Operation

### Reviewing Call History

The screen displays the call information for about 30 seconds after it has been received.

- 1 To review earlier calls, press ▼.
- 2 To advance through call history from an earlier call, press ▲. The screen displays END OF LIST to indicate you have reviewed all the calls in the call history. When you reach the end of the call history, it begins again.

### Removing Call Records from History

When the unit is idle, press **REMOVE** to erase a displayed call record. The screen displays Call Removed. To remove all calls from call history, press **REMOVE** when no call is displayed. The screen displays REMOVE ALL?. Press **REMOVE** again.

**NOTE:** Once a call is removed from call history, it cannot be retrieved.

### Call Waiting

Press **CALL WAITING** on the unit when you receive a call waiting signal. Using this button puts your current call on “hold,” connects you to the new call, and displays the name/number of the call waiting call on the bottom two lines.

Press **CALL WAITING** again to return to the first call. Use **CALL WAITING** instead of using the switchhook or Flash button on your phone.



## Operation

### Display Dial

As you review calls in history, you can dial a displayed phone number. (This feature works only with touch tone service on a phone connected to the unit.) Lift the handset of the phone (the screen displays the first number in the call history), then press and release **DISPLAY DIAL** to call that number, or press **▲** or **▼** to scroll to another number in the call history. After you press **DISPLAY DIAL**, the screen shows the number being called. If the screen displays **Call ID Error**, an error is preventing use of the Display Dial feature.

### Display Dial Options

Use this feature if you want to check and/or change the way a number in call history is dialed.

- 1 Press **▲** or **▼** to locate the number you want to call.
- 2 Press **DISPLAY DIAL** to make the call

— **OR** —

Press **OPTIONS** to see choices of how the number can be dialed (without “1” or the area code, with “1” but no area code, with an area code but no “1,” or with “1” followed by the area code).

The displayed number is the currently selected method. Use **▲** or **▼** if you need to select another choice, then press **DISPLAY DIAL** to make the call.



## Choosing Display Options

You can customize how the features of this product work. Press **OPTIONS**, then use **▲** or **▼** to scroll through display choices. Press **OPTIONS** again when the desired choice is displayed — this sets your selection and automatically moves you to the next option. You must make a selection within 30 seconds or the unit returns to standby. When you have finished setting options, wait 30 seconds for the unit to return to standby.

Asterisk (\*) indicates default setting.

Option:	Choice:
WHICH LANGUAGE? ENGLISH ESPANOL	Choose whether displays appear in English or Spanish.
HOME AREA CODE HAC-____	Set the unit to recognize calls from your area code.
LOCL AREA CODE LAC1--____	Program up to four area codes that do not require dialing a "1" before them.
Call History	Choose how incoming calls are stored in call history.
ALL CALLS*	The call history stores all calls received in order.
NO CALLS	No new calls will be added to call history.
UNANS. CALLS	Only unanswered calls will be added to call history.
Repeat Calls	Choose how repeat calls are stored and displayed.
COMBINED	Repeat information is stored with original information; time/date reflect most recent calls.
SEPARATE*	Repeat information is listed separately.
Call List Order	Choose in what order calls are displayed.
NEW CALLS*	Unreviewed information is displayed first.
BY TIME	Calls are displayed in the order received.
Caller ID with Call Waiting	
SET CID/CW	Set the Call Display to ON for Type II
ON*	(operates with Call Waiting display) or
OFF	OFF for Type I (operates without Call Waiting display) service.
Contrast	Adjust screen lighting to a comfortable level, from 1 (light) to 4 (dark).
1 2* 3 4	



## In Case Of Difficulty

If you have difficulty operating this product, try the suggestions below.  
For Customer Service, visit our website at [www.telephones.att.com](http://www.telephones.att.com) or call  
1 800 222-3111. **Please retain your receipt as your proof of purchase.**

### If the NEW CALL light remains on:

Unplug the power cord for 10 seconds, then plug it back in.

### If the screen displays `Extension Used`, and none are:

Check all line cord connections. Make sure the line cord from the modular wall jack is connected to the **TEL LINE** jack and, if you're connecting a telephone, that the line cord from the phone is connected to the **TEL SET** jack.

### If the screen is blank:

- Make sure all power and line cords are correctly connected.
- The unit does not display the time and date until the first call is received.
- You must have combined Caller Identification with Call Waiting (Type II) service from your local telephone company.

### If the ERR is flashing or the screen displays `LINE ERROR`:

The unit has received incomplete or corrupted caller identification information from the telephone company. The unit will display as much information as possible.

### If you hear a loud click at your phone when you press `DISPLAY DIAL`:

This is normal operation for the unit.